

A Positive Workplace Means Business! ®

It Just Makes “Cent\$!” ®

“Let’s Do Lunch” Series!

(Or Breakfast!) One-Hour Workshops

“Attitude: The Power of Positive In the Workplace”

It’s All About Attitude!

- Did you know that 75% of employees are unhappy in their current job?
- Have you ever thought about how your *attitude* affects...
 - ✓ Your personality and work performance?
 - ✓ Your ability to attract and retain employees and customers?
 - ✓ Relationships and the work environment?
 - ✓ Workforce diversity, career success, and teamwork?
 - ✓ Bottom-line results?

Learn how to check your “Attitude Barometer...”

“Stress Management on the Job”

In today’s fast-paced work environment, it is easy to become stressed.

- ✓ It’s proven! There is a big connection between stress, motivation and self-talk...
- ✓ Left unattended, negative self-talk:
 - Destroys creativity, damages confidence & morale, degrades productivity and...
 - Impacts bottom-line results

Learn simple & fun exercises to de-stress at work ...

“Positive Business-Talk”

The way we communicate has become an increasingly critical element in dealing with customers and co-workers.

- ✓ Being Considerate of Co-Workers
- ✓ Minding Your Telephone Manners
- ✓ E-mail Netiquette
- Professional Image & Non-Verbal Communication
- ✓ Mastering the Art of Small Talk

Learn how “Positive Business-Talk” can improve your people-to-people connections and create a more positive, productive and profitable work environment...

“Building Multi-Generational Teams The 21st Century Workforce”

With four generations working side by side, it is important for managers and employees to recognize their differences and the advantages of such a diverse workforce.

- ✓ Assess what motivates you and how this may differ from what motivates your colleagues, customers and direct reports
- ✓ Examine perceptions of each generation

Learn why multi-generational teams make “cent\$!”